

## London Care Records

[London Care Record - OneLondon](#) was created in May 2018. They are a collaborative of London's five Integrated Care Systems (health and care partnerships formed by NHS organisations and local councils) and the London Ambulance Service. They are supported by NHS England (London region), the Greater London Authority and London's three Health Innovation Networks.

Clinical experts are represented on the OneLondon Board and also play a leading role in the development of individual work programmes.

OneLondon has a strong track record of working with Londoners to join up health and care information in a way that meets public expectations and builds trust and confidence. In 2020 they held a [Citizen Summit](#), the world's largest public deliberation on the use of health and care data. Through their Citizens' Advisory Group, UCP's People with Lived Experience Group and other public engagement forums Londoners continue to have a strong voice in the development of their plans.

The London Care Record securely brings together patient health and care information stored in different places like GP surgeries, local hospitals, mental health trusts, LAS, and Social Services,

The [AI Framework](#) (launched on 03/03/2025) will help the NHS to deliver safe and ethical pathways to use these tools effectively. The framework covers the agreed way of introducing, using and monitoring Artificial Intelligence (AI) products across the NHS in London.

OneLondon has published its 2025 Highlights Report setting out our work together during the year joining up information to support efficient, effective and safe care and improve health outcomes for Londoners (18 December 2025).

There achievements as a partnership include:

- Expanding the Universal Care Plan to new care pathways including frailty and learning disabilities;
- Introducing our new eMental Health Act and 999 Digital Transfer of Care systems;
- Growing the London Care Record so it is supporting more people than ever before;
- Making great progress developing the London Secure Data Environment ahead of its launch next year; and
- Continuing to work with clinical colleagues and Londoners themselves to develop our programmes in partnership.

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### **Case study from a London GP**

*“As a GP I want to protect my most vulnerable patients. Using the shared care record, I can see quickly if a safeguarding assessment has been carried out by social care services, and if not, I can make an immediate referral. This supports clinical decision-making, and more importantly has the potential to save lives: it means that those at high-risk are more visible.”*  
by Dr Farzana Hussain, North East London GP, Clinical Director for Newham Central 1 PCN.