



Safeguarding Adults - Responding to Abuse

Protecting adults at risk from abuse or neglect by taking steps to prevent or stop the abuse or neglect from happening.

WHO WE SAFEGUARD

By law, Redbridge Council has a duty to make or cause others to make enquiries when:

- any adult who has need of care and support (whether or not the local authority is meeting those needs) and
- is experiencing, or is at risk of abuse or neglect and,
- as a result of those needs is unable to protect himself/herself from abuse or neglect or the risk of it.



TYPES of ABUSE

Abuse of adults can take a number of forms which include physical, sexual, exploitation, neglect, emotional, discriminatory, financial, organisational, domestic abuse and self-neglect.

HOW TO RESPOND TO ABUSE

Has abuse or neglect occurred, is it occurring, is there a risk that it may occur?

Does the adult have care and support needs?

Are they unable to protect themselves from the neglect or abuse because of their needs?

1. If yes, discuss the concern with the adult and seek consent to report the abuse or neglect.
2. Consider if urgent medical attention is required or if a crime was committed and if a referral to the Police is required.
3. Support the adult to get the required assistance.
4. Report the safeguarding concern to the Redbridge Council Adult Social Care using any of the options below.



Concerned
about an
adult?
Report it
here

Complete an online referral form

<https://eforms.redbridge.gov.uk/redbridge-safeguarding-adults-referral-form>

Email Redbridge Adult Services adults.alert@redbridge.gov.uk

Call 020 8708 7333 (Monday to Friday 9am – 5pm)
or 020 8553 5825 (after 5pm, weekends & public holidays)

To report other concerns not safeguarding related, email
Firstcontact@redbridge.gov.uk

*See something,
hear something,
report it.*

